# Wi-Fi Baby Monitor XIAOVV



# Product Instruction Manual

## 1. Download

Search "XiaoVV" in the app store or scan the QR code below to download and install XiaoVV APP.
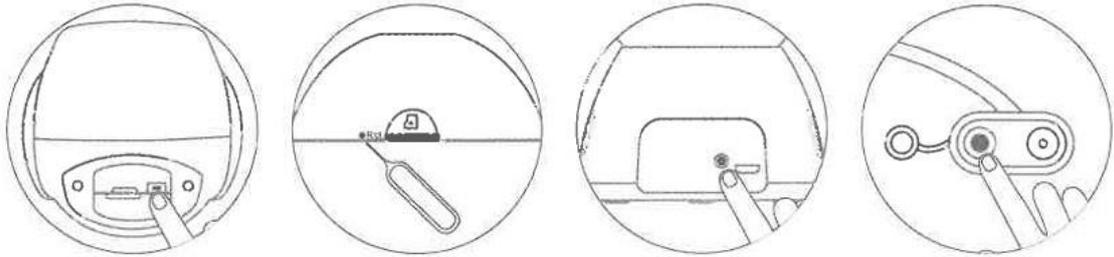


**Scan the QR code to download XiaoVV APP**

## 2. Reset the camera

2.1 After the camera is powered on, press and hold the "reset" button for several seconds until you hear **"Reset completed, camera is restarting"**

2.2 When the system was restarted, the camera will prompt the regular sound of **"DiDi…"**



**Reset button**

**Note: The position of the reset button is for reference only, depending on your device.**

## 3. Scan the QR code label

3.1 Open Xiaovv app to register your account and log in.

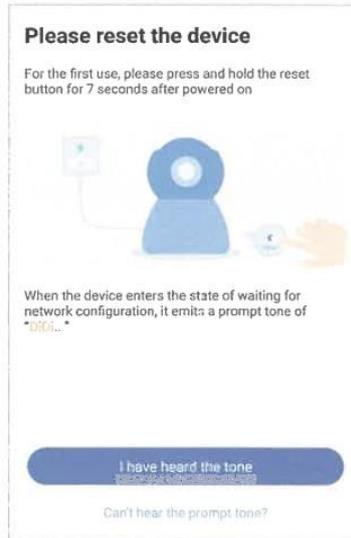3.2 Click the + icon and scan the QR code on the camera.
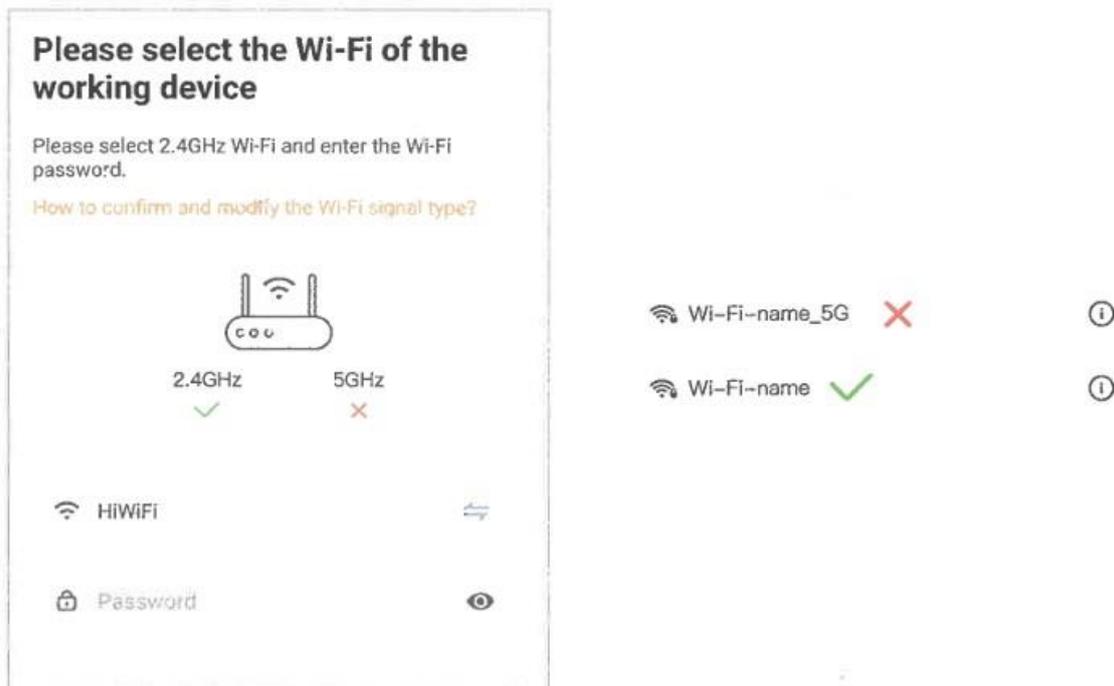
## 4. Confirm that the camera is ready for configuration

When you hear the regular sound of "DiDi..." from the camera, please click "I have heard the tone" in the app.



## 5. Wi-Fi Selection

5.1 Connect your mobile phone to 2.4GHz Wi-Fi first.

5.2 Confirm the connect Wi-Fi and enter the password.



**Note: please select Wi-Fi without "5G". The Wi-Fi name should not contain any special characters.**

## 6. QR code configuration

6.1 The app will generate the QR code and then use camera to scan this QR code.

6.2 After the camera identifies the QR code successfully, it will prompt "Received configuration information, Wi-Fi connecting". Click "I have heard the tone" in the app after hearing the tone.
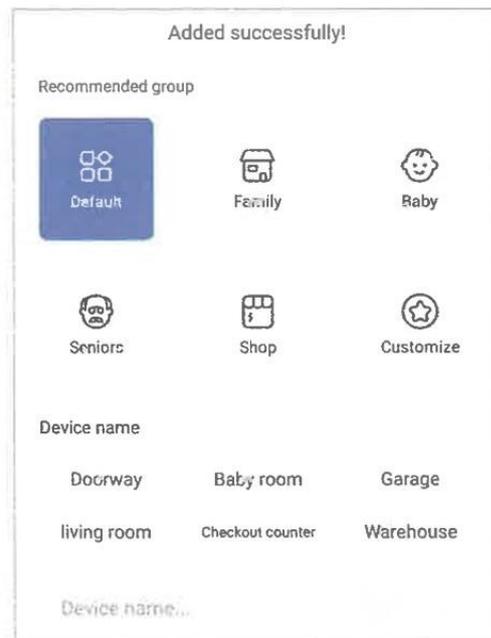


## 7. Camera networking & adding completed.

7.1 Please wait patiently for the camera to connect to the network.

7.2 After the camera is successfully networked, you can create groups for the camera and set the name.
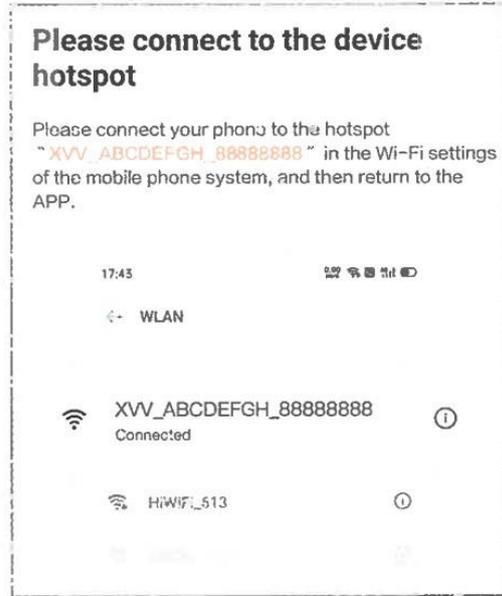
## 8. Hotspot configuration.

8.1 After "Wi-Fi selection", you can use "Hotspot connection".
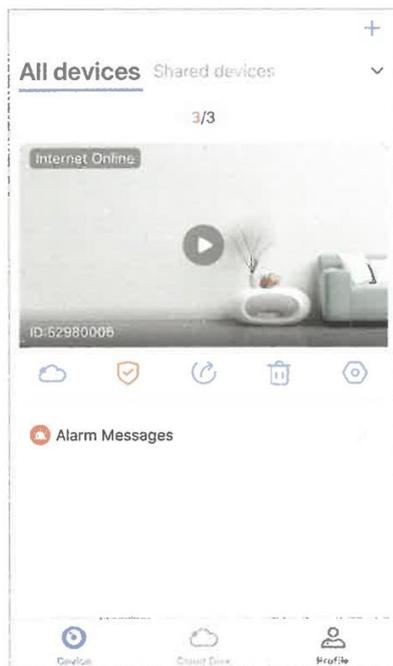
8.2 After the hotspot connection is successful, the came will prompt "Hotspot is connected, please return to the App to complete the network configuration".

8.3 Back to the APP, the camera will automatically connect to the Wi-Fi.



## 9. Real time preview

The added camera can be viewed in the device list, and the real-time preview interface can be viewed by selecting the camera.

## 10. Video recording with Micro SD card

Before installing the Micro SD card, please power off the camera first, and then turn on the power after installation.

**Settings**

Click the ⊚ icon in the device list to enter the "Recording settings" interface.

10.1 Recording settings

• Continuous recording: continuous recording will be performed during the working period of the camera.

• Alarm recording: recording will be started only when the alarm event is triggered.

10.2 Video quality setting

• You can set the quality of video by yourself: HD or SD.

**View Replay**

After connecting the camera in the APP, open the real-time preview interface, and click "Replay" in the function bar.

## 11. FAQ

Q: The camera can't connect to Wi-Fi. A:

1. The wrong password is a common cause of connection failure. Please confirm whether the password entered is correct.

2. Please confirm that the connected Wi-Fi is 2.4GHz. If you use a 2.4GHz -5GHz dual-band router, please select 2.4GHz Wi-Fi.

3. The Wi-Fi name should not contain special symbols and should not be hidden. The restrictions such as AP isolation and V.vii-H squatter prevention of the router cannot be opened.

Q: There is a prompt "Device offline" in the device list. A:

1. Please restart the camera and confirm that the camera can start normally and connect to Wi-Fi.

2. Please turn off the router functions of the firewall, blacklist, Wi-Fi squatter prevention, MAC address binding, etc. To support remote preview, which requires the router to connect to WAN.

3. If the router is replaced or the Wi-Fi password is changed, please reset the camera and reconfigure the network.

**12. Attentions**

• The camera only supports 2.4GHz Wi-Fi. Please confirm that the Wi-Fi connected by the mobile phone is 2.4GHz before network configuration.

• Ordinary cameras support up to 128G capacity of the Micro SD card.

- The format of 32G and below is "FAT32".
- The format of 64G and above is "exFAT".

• Concerning Micro SD card recording, when the recording volume reaches the upper limit, the earliest recording file of the recording event will be automatically overwritten.

• Long-term use in the unconventional environment (high temperature, high humidity, the large amount of dust or smoke, etc.) may damage the camera.

• Xiaovv APP and device firmware will be updated from time to time. For your best experience, please update the APP and upgrade the device firmware in time.

**13. Contact us**

Technical support:

**service@emprendimientosurbanos.es**